

CITY OF KELOWNA

BYLAW NO. 9082

Amendment No. 1 to Utility Billing Customer Care Bylaw No. 8754 (a bylaw to provide for special circumstances related to utility customers affected by the Okanagan Mountain Park Forest Fire)

The Municipal Council of the City of Kelowna, in open meeting assembled, enacts as follows:

1. THAT Utility Billing Customer Care Bylaw No. 8754 be amended by:
 - (a) Adding the following section to **5. SECURITY DEPOSITS:**
 - 5.9 Despite section 5.1 of this bylaw, no security deposit shall be charged to a **Customer Service Account**, in relation to City of Kelowna Water Utility service, which is opened for a temporary residence of a **Customer** who has been displaced as a result of the destruction of his or her usual residence by the August 2003 Okanagan Mountain Park Forest Fire.
 - (b) Adding the following section to **8. BILLING:**
 - 8.7 Despite section 8.4 of this bylaw, no late-payment penalty shall be charged to a **Customer Service Account** in relation to City of Kelowna Water Utility service, where the location to which the service is provided was under Evacuation Order by order of the BC Fire Commissioner during to the August 2003 Okanagan Mountain Park Forest Fire, for the billing period that included service during the time that the Evacuation Order applied.
 - (c) Adding the following section to **10. TERMINATION OF SERVICE/CLOSURE OF ACCOUNTS:**
 - 10.3 Despite section 10.1 of this bylaw, the **City** shall not terminate a **Utility Service** for the reason of late-payment of an amount that has been invoiced and is due and payable, but not paid by the payment due date, in relation to City of Kelowna Water Utility service, where the location to which the service is provided was under Evacuation Order by order of the BC Fire Commissioner during to the August 2003 Okanagan Mountain Park Forest Fire, for the billing period that included service during the time that the Evacuation Order applied.
2. This bylaw shall be cited as "Amendment No. 1 to City of Kelowna Utility Billing Customer Care Bylaw No. 8754".
3. This bylaw will come into full force and be binding on all persons as of the date of final adoption.

Read a first, second and third time by the Municipal Council this day of , 2003.

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Adopted by the Municipal Council of the City of Kelowna this day of , 2003.

Mayor

City Clerk